

***All documents listed below may not apply to your situation. The most important document we need is a copy of the contract.***

You can assist the Board with its investigation of your consumer complaint by providing documentation related to your complaint. Please review the documents listed below and indicate which documents you are providing to the Board. Please return the list and the documents to the Board with your consumer complaint form.

- |                                                            |           |          |
|------------------------------------------------------------|-----------|----------|
| 1) Contract                                                | _____ Yes | _____ No |
| 2) Deed                                                    | _____ Yes | _____ No |
| 3) Building Permit                                         | _____ Yes | _____ No |
| 4) Warranty                                                | _____ Yes | _____ No |
| 5) Copies of Liens/Judgments                               | _____ Yes | _____ No |
| 6) Blueprints/Plans                                        | _____ Yes | _____ No |
| 7) Written Correspondence with Builder Regarding Complaint | _____ Yes | _____ No |
| 8) Photographs                                             | _____ Yes | _____ No |
| 9) Additional Relevant Documentation                       | _____ Yes | _____ No |

|                                                                      |
|----------------------------------------------------------------------|
| <b>DO NOT STAPLE OR CLIP THE COMPLAINT FORM OR<br/>DOCUMENTATION</b> |
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**\*\*Do not use this form if builder is NOT licensed\*\***

**DO NOT PUT STICKY NOTES ON ANY DOCUMENTS!!**

State of Alabama Home Builders Licensure Board  
**Consumer Complaint Form**

Home Builders Licensure Board  
Compliance and Consumer Affairs

P. O. Box 303605  
Montgomery, AL 36130-3605

Your Name: \_\_\_\_\_

Work Telephone Number: \_\_\_\_\_ Home Telephone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

Your PRESENT Mailing Address:

| Address | City | County | State | Zip Code |
|---------|------|--------|-------|----------|
|---------|------|--------|-------|----------|

Address for the Residence which is the Subject of this Complaint:

| Address | City | County | State | Zip Code |
|---------|------|--------|-------|----------|
|---------|------|--------|-------|----------|

Person or Company Named on the Building Permit: \_\_\_\_\_

Name, Address and Telephone Number of the Residential Builder Involved in this Complaint:

| Name | Telephone |
|------|-----------|
|------|-----------|

| Address | City | County | State | Zip Code |
|---------|------|--------|-------|----------|
|---------|------|--------|-------|----------|

Builder's License Number: \_\_\_\_\_

Date Contract for Construction/Purchase was Signed: \_\_\_\_\_

For "New" Home Construction, Date You Took Possession of Residence (Closing Date: \_\_\_\_\_

For Additions/Remodeling of "Existing" Residence, Date Construction Completed: \_\_\_\_\_

Contract/Purchase Amount: \_\_\_\_\_

Are you currently involved in a Legal Action as a result of this matter? ☐ YES ☐ NO

Have you engaged an Attorney to represent you in this matter? ☐ YES ☐ NO

If yes, please provide Attorney's Name, Address and Telephone Number:

| Name | Telephone |
|------|-----------|
|------|-----------|

Email Address: \_\_\_\_\_

| Address | City | State | Zip Code |
|---------|------|-------|----------|
|---------|------|-------|----------|

Briefly summarize, **in your own words**, the entire circumstances surrounding your complaint. (Attach additional sheets if necessary.) Additional supporting documentation should be included; however, **supporting documentation cannot replace your written summary of the circumstances surrounding your complaint.**

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I understand that the Home Builders Licensure Board will send a copy of this complaint and attached information to the residential home builder against whom this complaint is made.

I wish to file this complaint with your office. I understand that your office does not conduct litigation for individuals in matters which involve purely private controversies. I also understand that I may lose the right to sue about this matter entirely or for part of what I might be entitled to if I wait on action by the Home Builders Licensure Board. I am, however, filing this complaint to notify your office of the activities of this party and to seek any other assistance you may be able to render.

I solemnly swear or affirm that the statements made herein and on any attachments hereto are accurate, complete, and true to the best of my knowledge.

\_\_\_\_\_  
Signature of Homeowner

\_\_\_\_\_  
Date

STATE OF \_\_\_\_\_

COUNTY OF \_\_\_\_\_

BEFORE ME, the undersigned Notary Public, in and for said County and State, personally appeared \_\_\_\_\_ who is known to me and who, after being first duly sworn, deposes and says that the contents of the foregoing instrument and any attached statement thereto, are true and accurate to the best of his/her knowledge, information and belief, and is submitted voluntarily and under oath.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed my official seal this the \_\_\_\_\_ day of \_\_\_\_\_, \_\_\_\_\_,

\_\_\_\_\_  
Notary Public

My Commission Expires: \_\_\_\_\_

(NOTARIAL SEAL)

**FOR OFFICE USE ONLY**

Other Complaints \_\_\_\_\_ YES \_\_\_\_\_ NO

Consumer Complaint File Number: \_\_\_\_\_

Builder Licensure File Number: \_\_\_\_\_

Unlicensed Builder \_\_\_\_\_

Roofer \_\_\_\_\_ YES

REVISED 03/2026